

# Lake Superior LIFE CARE & HOSPICE



**2022**

**Annual Report**



# 2022 Overview

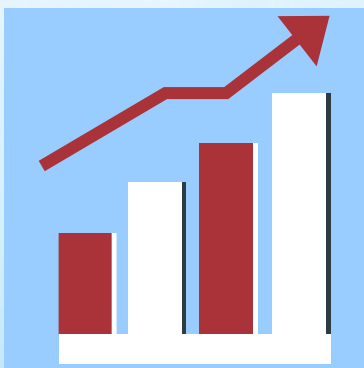
2022 was a successful year at Lake Superior Life Care and Hospice. Hospice care continues to be the core of our business, serving patients and families within roughly a 40-mile radius around Marquette. Established in 1979, 2022 marked our 43rd year of providing services to the community.



## Mission & Vision

**Mission:** Providing exceptional end-of-life care for patients and their families.

**Vision:** To continue being the preferred hospice provider for patients and their families through clinical excellence, quality service, outreach, advocacy, and collaboration.



## By the Numbers

In 2022, our average daily census was **25** and we served **162** hospice patients and their families.

2022 average length of stay: **78 days**  
Median length of stay: **22 days**



## CAHPS Survey Results

**100 % of families surveyed reported:**

- They would recommend Lake Superior Life Care & Hospice to others.
- They were treated with dignity and respect
- They received help when needed.
- They felt the hospice team really cared about their family member.



# Outreach - Education - Collaboration

1,799 Bereavement  
Newsletters were sent to  
families who received care  
from our organization.

46

COMMUNITY SESSIONS  
WERE HELD AT SENIOR  
CENTERS, MILL CREEK,  
TEAL LAKE, NMU AND  
SNOWBERRY HEIGHTS  
COVERING A VARIETY  
OF HEALTH AND  
WELLNESS TOPICS.

15

FAMILY MEDICINE RESIDENTS,  
NURSING, SOCIAL WORK AND  
MEDICAL STUDENTS  
PARTICIPATED IN ROTATIONS  
AS PART OF OUR  
COMMITMENT TO AS A  
TEACHING HOSPICE.

34

GRIEF SUPPORT GROUPS  
WERE HELD IN  
MARQUETTE, NEGAUNEE  
AND GWINN  
AND 2 MEMORIAL  
SERVICES WERE HELD



38 Veterans Served

The We Honor Veterans program focuses on veteran-specific programs for end-of-life care. The program is a partnership between the National Hospice and Palliative Care Organization and the Department of Veterans Affairs to empower hospice organizations to meet the unique needs of dying veterans and their families. We are a proud level 4 partner.

Volunteers made  
**222**  
in-person visits  
to our patients in  
2022

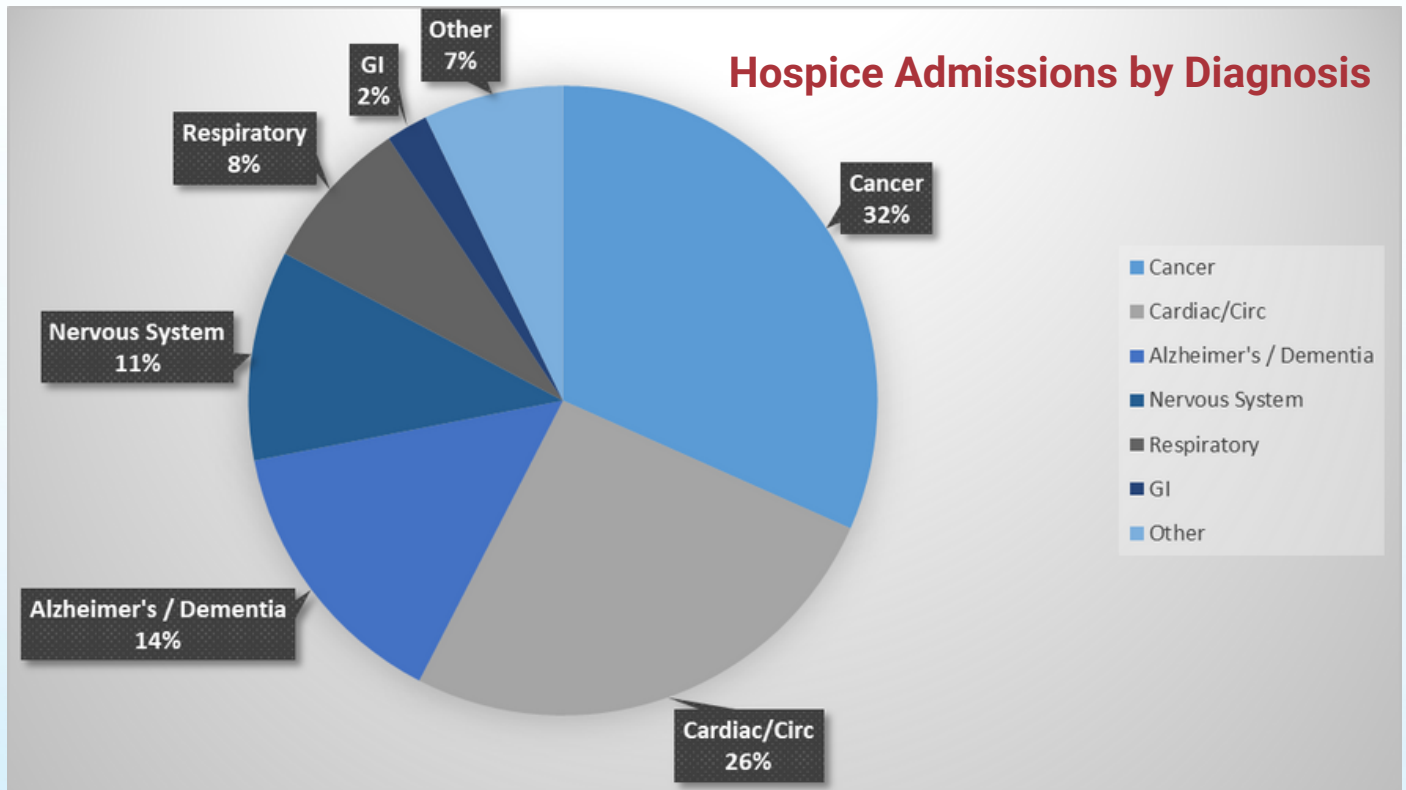
LSLC&H  
has  
**35 Active**  
Volunteers



**12**  
New Volunteers  
Were Trained in  
2022

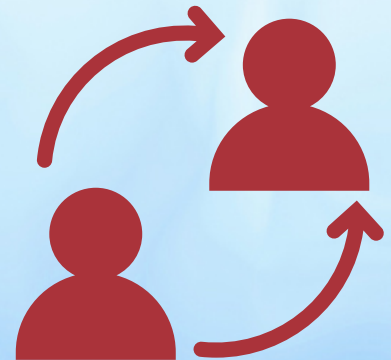


# The Lake Superior Life Care & Hospice Clinical Team made 6,562 visits in 2022



## Referral Sources

- UPHS-Bell
- UPHS-Marquette
- Private Physician Practices
- Assisted Living Facilities
- Skilled Nursing Facilities
- Jacobetti Home for Veterans
- Friends and Families
- Other Community Agencies



## Grants Received

- United Way
- Superior Health Foundation
- Frazier Fund
- Hirvonen Foundation
- Community Foundation of Marquette

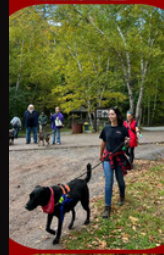




# 2022 Events and Activities

Lake Superior  
LIFE CARE & HOSPICE

Mind-  
Body  
Health



Lake Superior  
LIFE CARE & HOSPICE

"Float into Fall" at  
The Negaunee Senior Center



# Words from those who matter most, our patients and families...

## Family Testimonial

"For eight months, we were a part of your beautiful group of compassionate people who helped us physically, emotionally, and spiritually. And most importantly, allowed our loved one to end his days in the house he built and loved."



## Family Testimonial

"Calling hospice is not giving up... it is the opposite. For my wife, it meant a high quality of life and care from loving, committed, and thoughtful professionals. I am forever grateful."

-A surviving husband



## Board of Directors

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Director: Alexandra Eisenberger

Director: Dan Landers

Director: Mark Canale

Director: Tim Glover

Director: Jim Steward

Director: Stuart Johnson, MD

914 W. Baraga Avenue, Marquette, MI 49855  
906-225-7760 - [LakeSuperiorHospice.org](http://LakeSuperiorHospice.org)

