



Lake Superior
LIFE CARE & HOSPICE



2025
Annual Report

2025 Overview

2025 represented a period of meaningful growth, thoughtful investment, and renewed momentum for our organization. We achieved our highest census since 2009—a significant milestone that reflects both the deep trust our community places in us and the growing need for compassionate end-of-life care.

We broadened our outreach efforts, including the development of seven new educational videos designed to inform and engage our community. We were also honored to host family medicine residents and nursing students, contributing to the education and preparation of the next generation of healthcare professionals.

Internally, we strengthened our foundation by enhancing clinical and administrative processes to improve both efficiency and quality. We launched a Professional Development Program for all employees and expanded staff benefits, reinforcing our commitment to those who provide such dedicated care. Strategic investments in technology, equipment, and workspaces—including updated common areas and upgraded IT infrastructure—ensure our team is well-equipped to deliver exceptional service.

Our fundraising efforts were equally impactful. Events such as Wine at Willow, Texas Roadhouse, the Camino Walk, and an event at The Honorable Distillery were highly successful, generating vital support for our Patient Care Fund, which experienced unprecedented levels of need and requests this year.

Collectively, these accomplishments reflect a year defined by resilience, collaboration, and intentional growth—positioning us to continue providing compassionate, high-quality hospice care to those who need us most.



Jennifer Voegtline
Chief Executive Officer

Mission & Vision

Mission: Providing exceptional end-of-life care for patients and their families.

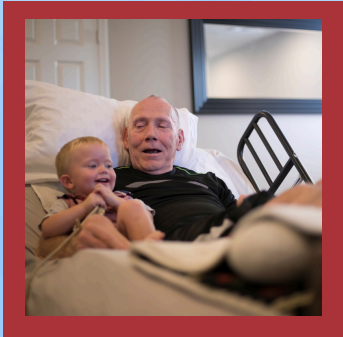
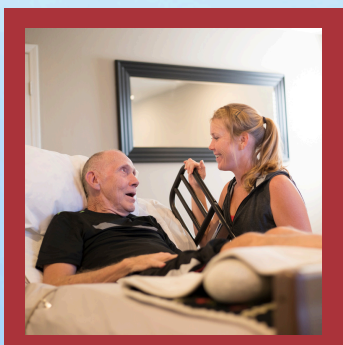
Vision: To continue being the preferred hospice provider for patients and their families through clinical excellence, quality service, outreach, advocacy, and collaboration.

Census and Length of Stay

In 2025, our average daily census was 34 (up from 32 in 2024) and we served 163 hospice patients and their families.

2025 average length of stay: 74 days

Median length of stay: 17 days



Lake Superior Life Care & Hospice

has provided hospice services to our community since 1979

Our Services

- Pain & Symptom Management
- Nursing Care
- Emotional & Spiritual Support
- Personal Care/Home Health Aides
- Social Work Services
- 24/7 On-Call Support & Physician Visits as Needed
- Volunteer Support
- Grief and Bereavement Counseling
- Medication & Medical Equipment
- Complementary therapies
- Community Education and support for caregivers
- Advance Care Planning

Our Commitment

Our organization remains steadfast in its commitment to supporting community members living with life-limiting illnesses through a comprehensive range of specialized services. Our integrated team of physicians, nurses, aides, social workers, spiritual care counselors, outreach staff, and dedicated volunteers collaborates closely to address the diverse needs of patients and their loved ones, providing compassionate care that supports physical comfort, emotional well-being, and spiritual peace.

Our Goals

- Patient-Centered Care
- Compassion & Empathy
- Collaboration & Communication
- Education & Support
- Community Engagement



Outreach - Education - Collaboration

1,432 Bereavement Newsletters & Coping with Grief Booklets & 1,560 Lake Superior Hospice E-Newsletters were sent to the community and families who received care from our organization.

90 Community Sessions were held at Senior Centers, Mill Creek, Teal Lake, NMU and Snowberry Heights offering residents valuable education on a wide range of health and wellness topics.

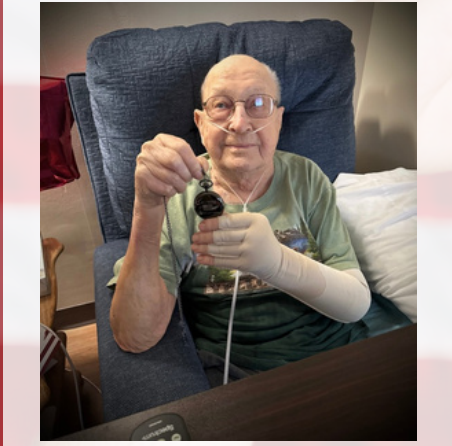
We supported the next generation of **21** healthcare professionals by providing clinical rotation opportunities for Family Medicine residents and students in nursing, social work and pre-med.

We provided meaningful opportunities for healing through **35** grief support groups in Marquette and Gwinn, creating safe, supportive environments for individuals navigating loss. A community memorial service was also held, offering time for reflection, remembrance, and shared support.





We Honor
Veterans



The We Honor Veterans program focuses on veteran-specific programs for end-of-life care. The program is a partnership between the National Alliance for Care at Home and the Department of Veterans Affairs to empower hospice organizations to meet the unique needs of dying veterans and their families. We are a proud level 4 partner & served 27 veterans in 2025

Volunteers made
345
in-person visits to
our patients in
2025

721
Tuck-in calls were
made to patients &
families

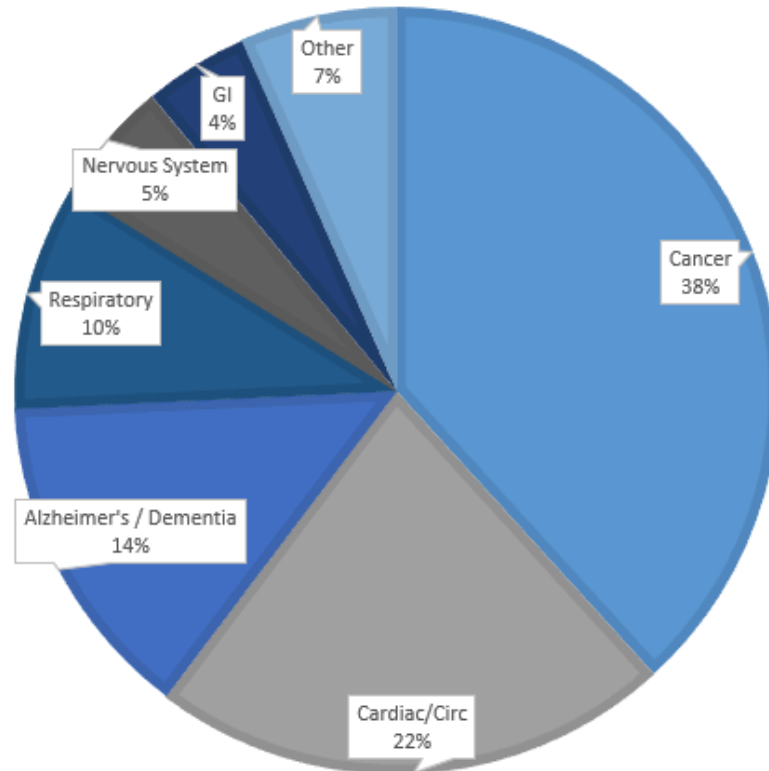
LSLC&H
has
30 Active
Volunteers



The Lake Superior Life Care & Hospice Clinical Team made 7,946 visits in 2025

HOSPICE ADMISSIONS BY DIAGNOSIS

■ Cancer ■ Cardiac/Circ ■ Alzheimer's / Dementia ■ Respiratory ■ Nervous System ■ GI ■ Other



AVERAGE MONTHLY CENSUS DATA

- 2015 - 32
- 2016 - 29
- 2017 - 23
- 2018 - 24
- 2019 - 22
- 2020 - 22
- 2021 - 25
- 2022 - 26
- 2023 - 28
- 2024 - 32

2025 - 34



Our work is strengthened by the trusted partnerships we maintain across the healthcare and community landscape. We are deeply grateful to our referral partners—including hospitals, primary care providers, long-term care facilities, and community agencies—who entrust us with the care of their patients and collaborate to ensure seamless, compassionate support at every stage of the journey. We also acknowledge with sincere appreciation the individual donors, foundations, corporate partners, and grant funders whose support make our programs possible. Their investment enables us to expand access and continue delivering high-quality hospice care to individuals and families when they need it most.

Referral Partners

- UPHS-Bell/Marquette
- Trillium House
- Private Physician Practices
- Assisted Living Facilities
- Skilled Nursing Facilities
- Jacobetti Home for Veterans
- Friends and Families
- Faith Communities
- Community Agencies

Grants Received

- United Way
- Superior Health Foundation
- Frazier Fund
- Hirvonen Foundation
- Community Foundation of Marquette
- Kiwanis
- Caregiver Incentive Project

Community Support. Compassionate Impact.



Bereavement and Family Counseling Room Update

Thank you to our generous community partners for their support with this project!

Superior Health Foundation
ADVANCING U.P. HEALTH

HOUSEHOLD

Supply Room updates made possible by grant funding from the Superior Health Foundation ADVANCING U.P. HEALTH

THANK YOU!

Superior Health Foundation
ADVANCING U.P. HEALTH

After

Before

Lake Superior Life Care & Hospice

2025 Events and Activities



Lake Superior LIFE CARE & HOSPICE

PET THERAPY

Our hospice pet therapy visits bring comfort, joy, and peace to patients when they need it most.

2025 MICHIGAN HOMECARE & HOSPICE (MHHA) CONFERENCE

Lake Superior LIFE CARE & HOSPICE

Congratulations to our Admissions & Clinical Coordinator, Anna Wild, for being chosen as a MHHA/Kitch Law Firm Scholarship Recipient for the recent MHHA Conference in Kalamazoo!



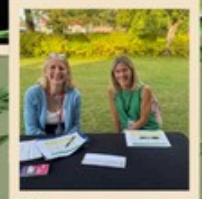
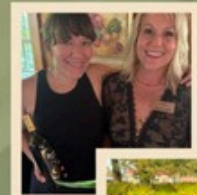
2025 Events and Activities

Lake Superior
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Thank you!

Our fundraiser at Willow Farm was a great success. 100% of the proceeds will benefit our patient care fund.



MERRY
CHRISTMAS
Lake Superior
LIFE CARE & HOSPICE



Words from those who matter most, our patients and families...

“ Family Testimonial

“There are no words to express how grateful and appreciative I am for the amazing care you provided during Brad’s last months of his life. You all attended not only to his physical care, but also for a great deal of emotional support for both of us. As the grief poured out of us, there was a strong feeling of being cared for by all of you. Thank you for allowing us the time we needed to say our final goodbye.”

Lake Superior
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“

In this journey of life, wonderful people you didn’t know that could possibly be there when you needed them, show up. Thank you to all of you at LSLC&H. The care, the help, the understanding, the hope and the support you gave Bob and our family cannot be measured and will never be forgotten.

Lake Superior
LIFE CARE & HOSPICE

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